

2024 NOVEMBER WORKSHOP & TRAINING SCHEDULE

ALL WORKSHOPS are in-person; (*ONLY the Assistance Connect Refresher Training remains virtual*). Location of each workshop is included on the below schedule. Doors open 15 minutes prior to the start time of the workshop and close 5 minutes *after* the start time. You **MUST sign in to receive credit for attending a workshop. If you have questions, contact Cynthia Miller at cdmiller@tarrantcountytexas.gov, or your FSS Coordinator.**

VIRTUAL

***ASSISTANCE CONNECT (AC) REFRESHER TRAINING (FSS Participants ONLY)**

Description: A refresher class on how to use the AC module to report a change, upload documents and complete your Annual Re-exam.

ASSISTANCE CONNECT TRAINING CANNOT BE USED TO RECEIVE WORKSHOP CREDIT

WEDNESDAY, NOVEMBER 6 9AM – 10AM

Link: <https://global.gotomeeting.com/join/868827341>

Meeting ID: 868-827-341

Dial-in #: (646) 749-3122

Access Code 868-827-341

CREATIVE POWER OF WORDS – (Cynthia Miller)

Description: Words have power to create, heal and build, or kill, steal and destroy. Learn how to change your words and change your life.

THURSDAY, NOVEMBER 7 6PM – 7:30PM

TCHAO; 2100 Circle Drive – CONFERENCE CENTER

JOB CLUB

CUSTOMER SERVICE TIPS– (Cynthia Miller)

Description: The value of a company is measured by its ability to develop and maintain long-term relationships with its customers. This workshop teaches participants how to professionally address the needs of customers, using excellent service skills that exceed the expectation of the customer. This type of service affects the overall success and productivity of the company they represent.

MONDAY, NOVEMBER 11 9AM – 10:30AM

TCHAO; 2100 Circle Drive – CONFERENCE CENTER

HELP! I'M RAISING MY CHILDREN ALONE – (Cynthia Miller)

Description: Raising children is hard work – especially if you're trying to do it alone. This workshop provides help to heal and hope as you embrace your family's future and let go of your painful past. It provides practical tips to respond to your own needs while responding to the needs of your children.

SATURDAY, NOVEMBER 16 9AM – 10:30AM

Building 2300 Circle Drive – MAGNOLIA ROOM (across from gymnasium)